WITH TELEHEALTH, YOUR ATLANTCARE PROVIDER IS ALWAYS IN.

Talk with your trusted AtlantiCare provider via your personal computer.

No waiting rooms. No transportation worries. You can see — or speak with — your trusted AtlantiCare provider, using whatever mobile technology you prefer. It’s a safe, convenient way to get the quality of care you expect from AtlantiCare. Here’s how it works:

Call 1-888-569-1000 to make an appointment.

1. Open the confirmation email you receive after scheduling your appointment. Click the link in that email that says, “Join Skype Meeting.”

2. You will be sent to a page that says, “How would you like to join your meeting?” Click the link that says, “Install and join with Skype Meetings App (web).”

3. When the box at the bottom of the screen appears, click “Run.”

4. Once Skype downloads, the program will open. Enter your name in the box and click “Join.”

5. This will start your visit. The default for audio is your computer. Click the “X” at the bottom right to make this message go away.

6. Click the camera button to start your video. Make sure the camera on your computer is not covered.

7. A small window will pop up. You will see yourself. Click “Start my video.”

8. You are now ready to see the provider. He or she will join the appointment shortly.

9. When the provider joins, his or her picture will appear. Your appointment has begun.

10. When your appointment is over, click the red phone button to end the call.