WITH TELEHEALTH, YOUR ATLANTICARE PROVIDER IS ALWAYS IN.

Talk with your trusted AtlantiCare provider via your smartphone or tablet.

No waiting rooms. No transportation worries. You can see — or speak with — your trusted AtlantiCare provider, using whatever mobile technology you prefer. It’s a safe, convenient way to get the quality of care you expect from AtlantiCare. Here’s how it works:

Call 1-888-569-1000 to make an appointment.

1. Download the Skype for Business app for iPhone or Android.

2. Once you’ve downloaded the app, go back to the email from your provider and click the link that says, “Join Skype Meeting.” (You’ll get this confirmation email when you make an appointment.)

3. Your phone will open the Skype app. It may ask you to “allow access to camera and microphone.” You must select “yes.” If you say “no,” the camera and microphone will not be turned on. You must go to your settings and turn camera/microphone on. You can revoke these privileges in your device settings after your visit.

4. At the sign-in screen, choose “Join as Guest” if you’re an iPhone user, or “Join Meeting” if you’re an Android user. You will not need to create an account, but if you already have one, you may sign in with it now.

5. Type your name and click the arrow.

6. You will be placed into the call. If the microphone icon has a line through it, you may be on mute. Just tap to unmute yourself. Then tap the “Video” button to turn on your camera. Once you see yourself in the corner of the screen, you are ready to be seen by the provider.

7. When your trusted AtlantiCare provider signs on, he or she will appear on the screen, and your visit can begin.

8. When the visit is over, press the red button to hang up.